



अखिल भारतीय आयुर्विज्ञान संस्थान, नागपुर
ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NAGPUR

Address: Plot No. 2, Sector-20, MIHAN, Nagpur- 441124

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Ph.No.0712-2352089

F. No. AIIMS/NGP/IT/2026-27/NIQ/03

Date 07/Sept/2026

NOTICE INVITING QUOTATIONS

The Executive Director, All India Institute of Medical Sciences, Nagpur invites quotations from the reputed supplier for Website Updation and Maintenance of AIIMS Nagpur.

Details of the existing Website:

- Status: Developed and Launched
- Domain: aiimsnagpur.edu.in
- Current Hosting provider: TezTecch
- Front end development software: PHP CodeIgniter Framework with HTML5, CSS3, Bootstrap 4.3.1, JavaScript, and jQuery.
- Total Space: Approximately 1.63 GB
- Existing number of pages: 451 front-end pages

The details are given below:

Sr. No	Item Specification	Month/Year	Unit Price without GST	Total Cost	GST @18%	Total Cost with GST
1	Website Ongoing development includes • Creation of further set of pages with various essential features and menu items • Placement of content as provided by AIIMS Nagpur authorities in various sections • Design and setup of database for content storage, data collection and communication. • Hosting of the website in appropriate server with adequate speed, storage and security which is flexible and can be increased at short notice • Domain mapping, DNS setup, SSL setup, email setup etc • Should include provisions for integrating links to hospital Information System (HIS), Laboratory Information System (LIS) and Learning	3 Year				

	Management System (LMS), etc, in the future					
2	Website Maintenance Includes: • Software program updates as and when required • Modification of website if requested • Web pages change if requested • Any new forms, links or pages creation • Website security SSL certificate implementation Encryption of data • Ensure ongoing Website safety, Data and Website files back and restore within few hours • Plan for disaster recovery and planning • Check for broken links: Use link checker to crawl website to find out broken links on websites with affect the ranking of website and slow down the uploading speed of website • Spam: If website accepts comments and other content created by users then there is requirement of checking spam on website. • Functionality: If a website has contact form, signup form, checkout form, payment gateway etc. then their functionality should be checked regularly to make sure that they are working properly. • Websites Backups- Backup overlap facility should be functional and after backup data should be verified and store in off-site such as on cloud. And these stored and backup data should be restoring once within six months to check its validity. • Resolution of existing bugs and technical issues					

Amma

• Regular maintenance and monitoring • Security updates and patches • Performance optimization • Compatibility updates with latest browsers and technology • Database maintenance and optimization • Technical Support and troubleshooting • Minor enhancement and modifications (within the existing scope) • Backup monitoring and restoration support • Uptime and functionality checks					

In Words Rs: _____ **Only/-**

Note:

- Vendors are requested to submit detailed technical specifications of quoted items along with brochures
- Quotation without technical specifications and brochures will be strictly rejected
- A compiled statement of technical specification needs to be submitted along with quotation.

TERMS OF CONDITIONS:

- 1) All quotations to be submitted in the name of Executive Director, AIIMS Nagpur only. Quotations not addressed to Executive Director, AIIMS, Nagpur will not be opened and rejected summarily.
- 2) Taxes leviable should be quoted separately.
- 3) The vendor must have at least three (03) years of experience in website development and maintenance for Government institutions, Medical Colleges, Universities, AIIMS/Institutions of National Importance or equivalent organizations. (Proof of experience should be enclosed)
- 4) The proof of turnover of the agency/company for the latest three (03) years should be enclosed.



- 5) Details of existing/present client should be enclosed along with name of the contact person, email IDs, mobile no., address.
- 6) Detailed documentation on website security architecture, data security, user privacy policies is mandatory.
- 7) In case of any cybersecurity breach attributable to software vulnerabilities, improper maintenance or delayed security patching, the vendor shall be responsible for immediate remediation
- 8) The service provider shall provide 24×7×365 support for any changes, updates, or modifications to the website as and when required by AIIMS Nagpur with a response time within 1 hour and resolution within 4 hours for minor issues and 24 hours for major issues.
- 9) The agency must comply with all relevant government regulations and certifications in IT and cybersecurity.
- 10) The agency must ensure compliance with all regulatory standards and certifications. Relevant documentation should be submitted as and when required.
- 11) Periodic audits twice a year must be conducted by a third-party organization to assure the quality of services provided. A report of website vulnerability assessment/security audits must be conducted and submitted on a half-yearly basis.
- 12) Regular reports on the website's performance, security vulnerabilities, and updates should be submitted.
- 13) The agency shall monitor SSL expiry and renew proactively.
- 14) Remote access will be provided for website updates and maintenance activities.
- 15) If required, the programmer/service engineer shall visit AIIMS Nagpur physically to carry out maintenance, troubleshooting, or other related activities.
- 16) The service provider shall provide on-site training to the designated staff of AIIMS Nagpur regarding website maintenance and management.
- 17) Payment shall be made on a yearly basis, subject to satisfactory completion of services and submission of the required reports.
- 18) Website shall comply with GIGW guidelines and WCAG 2.1 accessibility requirements.
- 19) Mobile responsiveness: Periodic testing on Android, iOS, Chrome, Firefox, Edge, Safari
- 20) AIIMS Nagpur reserves the right to accept/reject any quotation.
- 21) AIIMS Nagpur reserves full rights to cancel this tender at any stage without assigning reasons.
- 22) Websites Backups – Backup overlap facility should be functional and after backup data should be verify and store in off-site such as on cloud. And these stored and backup data should be restoring once within six months to check its validity
- 23) The developer should offer comprehensive crisis management services to handle any unforeseen issues or emergencies that may arise with the website.
- 24) All rights to the website, including ownership, maintenance, and future amendments, will remains with AIIMS Nagpur. All source code, databases, graphics, documents, plugins, APIs, credentials, hosting configurations, SSL certificates, custom modules and all intellectual property developed under this contract shall remain the exclusive property of AIIMS Nagpur.
- 25) Disaster Recovery: Website shall be restorable within 4 hours after catastrophic failure.
- 26) The agency must sign a Non-Disclosure Agreement (NDA) to ensure confidentiality of the project's details and data.
- 27) At contract completion, agency shall provide
 - Source Code
 - Database
 - Documentation



- Passwords
- SSL certificates
- DNS details
- Hosting credentials
- Assistance during migration
- **Liquidated Damages charges:** - In the event of the Seller's failure supply, Liquidated Damages charges will be deducted to the sum of 0.5% of the contract price of the delayed/undelivered, stores/services mentioned above for every week of delay or part there of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores.
- Bank details such as Account Number, IFSC Code etc. should be furnished so as to facilitate payment on line, if any.

28) Interested parties should submit their quotations in sealed envelope with contact details on envelope (email id and mobile number) in Dispatch Section in Admin Block at plot no. 02, sector 20, SEZ MIHAN, All India Institute of Medical Sciences, Nagpur superscribing "QUOTATION FOR WEBSITE UPDATION AND MAINTENANCE OF AIIMS NAGPUR WITH NUMBER OF NIQ" on or before: 16 /Sept/2026 before 17.00hrs which will be opened on 17 /Sept/2026.

Vendor should mention full correspondence address with e-mail and contact number on the envelop.

29) Rights to accept/reject any quotation rests with the AIIMS Nagpur.



Ammm's
 107.09.2026
 Administrative Officer (P & MM)
 AIIMS, Nagpur
 विपिन कुमार/Vipin Kumar
 प्रशासनिक अधिकारी (पी & एमएम)/Administrative Officer (P & MM)
 अ.भा.आ.स. नागपुर/AIIMS, Nagpur

SEO Deliveries

- Monthly keyword report
- Google search Console report
- Index coverage
- Core Web vitals
- Page Speed score
- XML sitemap verification