



अखिल भारतीय आयुर्विज्ञान संस्थान नागपुर

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NAGPUR

Address: Plot No. 2, Sector-20, MIHAN, Nagpur- 441108

Email: - procurement@aiimsnagpur.edu.in

Ph.No.0710-3295590

Notice Inviting Tender

For

Hiring Of (Advance Life Support) ALS Ambulance

At

All India Institute of Medical Sciences, Nagpur

CRITICAL DATE SHEET

Published Date	24/07/2024 Time 17.00 Hrs
Bid Document Download (Clarification through e-mail only)	24/07/2024 Time 17.05 Hrs
Bid Submission Start Date	25/07/2024 Time 09.00 Hrs
Bid Submission End Date	14/08/2024 Time 15.00 Hrs
Bid Opening Date	16/08/2024 Time 15.00 Hrs

DISCLAIMER

This tender is not an offer by the All India Institute of Medical Sciences, Nagpur, but an invitation to receive offer from bidders/firm/agency etc. No contractual obligation whatsoever shall arise from this tender process unless and until a formal contract is signed and executed by duly authorised officers of AIIMS, Nagpur with the selected bidder/firm/agency.

1. Director AIIMS Nagpur invites online bids on single stage two bid systems for “Providing the services of Advance Life Support (ALS) Ambulance at AIIMS, Nagpur”. Manual bids shall not be accepted.
2. Tender document may be downloaded from AIIMS web site www.aiimsnagpur.edu.in (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in CRITICAL DATE SHEET as under.
3. Bid shall be submitted online at CPPP website: <https://eprocure.gov.in/eprocure/app>.
4. Bid documents may be scanned with 100 dpi with black & white option which helps in reducing size of the scanned document.
5. Tenderer who has downloaded the tender from the AIIMS web site www.aiimsnagpur.edu.in and Central Public Procurement Portal (CPPP) e-Procurement website <https://eprocure.gov.in/eprocure/app> shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tempered/modified in any manner, tender shall be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with AIIMS Nagpur.

The Technical bid should include as per Annexure –A

General Terms and Conditions:-

1. **Manual bid shall not be accepted in any circumstance.**
2. The complete bidding process in online bidding, Bidder should be in possession of valid digital Signature Certificate (DSC) for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above.
3. **Tenderers are advised to follow the instructions provided in the ‘Instructions to the Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>.**
4. **Quotations/Bid should be valid for 180 days** from the tender due date i.e. tender opening date.
5. The tender document must be accompanied by copy of PAN, Certificate of firm/company registration, and GST registration.
6. The GST registration details may please be furnished.
7. The bidder must be able to provide the service within specified time period as prescribed in the Work Order, failing which the EMD will be forfeited. Furthermore, on completion of the stipulated time period, Work Order will be cancelled and award will be given to another qualified bidder with the negotiated terms & conditions as per Institutes norms.
8. The place of arbitration and the language to be used in arbitral proceedings shall be decided by the arbitrator.
9. All disputes shall be subject to Nagpur Jurisdiction only.
10. **AIIMS Nagpur reserves the rights to accept/reject any bid in full or in part or accept any bid other than the lowest bid without assigning any reason thereof. Any bid containing incorrect and incomplete information shall be liable for rejection.**
11. The Tender/Bid will be opened online at website <https://eprocure.gov.in/eprocure/app> in Administrative office at AIIMS Nagpur Premises at the time of bid opening.
 - i. Only those financial bids will be opened whose technical bids are found suitable by the expert committee appointed for the concerned services
 - ii. No separate information shall be given to individual bidders. In incomparable situation, the committee may negotiate price with the technically and financially qualified bidder before awarding the bid.
12. Copies of original documents defining the constitution or legal status, place of registration and principal place of business of the company or firm or partnership, etc.

13. Award of Contract

The Institute will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has bid the lowest evaluated quotation price.

i) Notwithstanding the above, the Institute reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.

ii) The bidder whose bid is accepted will be notified of the award of contract by the Institute prior to expiration of the bid validity period. The terms of the accepted bid shall be incorporated in the work order.

14. The competent authority reserves all rights to reject the service if the same are not found in accordance with the required description / quality.

15. **EARNEST MONEY DEPOSIT(EMD):**

Earnest Money Deposit (i.e. ₹ 70,000/-) to be deposited in the form of **Insurance Surety Bonds/Account Payee Demand Draft/ FDR/ Banker's Cheque or BG (including e-Bank Guarantee)**. Scanned copy to be enclosed with technical bid. It is also clarified that the bids submitted without earnest money will be summarily rejected. **The Insurance Surety Bonds/Account Payee Demand Draft/ FDR/Banker's Cheque or BG (including e-Bank Guarantee) may be prepared in the name of "The Director, AIIMS, Nagpur"**. The EMD (Original Insurance Surety Bonds/Demand Draft/ FDR/Banker's Cheque or BG (including e-Bank Guarantee) or any exemption certificate) must reach at Store Office, Ground Floor, Admin Block, Plot No. 2, Sector 20, MIHAN, Nagpur prior to opening of tender.

-No request for transfer of any previous deposit of earnest money or security deposit or payment of any pending bill held by the AIIMS Nagpur in respect of any previous supply will be entertained.

Tenderer shall not be permitted to withdraw his bid or modify the terms and conditions thereof. In case the tenderer fails to observe and comply with stipulations made herein or backs out after quoting the rates, the aforesaid amount of earnest money will be forfeited

- Tenders without Earnest Money will be summarily rejected.

- No claim shall lie against the AIIMS Nagpur in respect of erosion in the value or interest on the amount of EMD.

- If MSME firm (only Micro and Small Enterprises) is registered for above tendered item, then the firm will be exempted for submission of EMD amount. Firm must upload scanned copy of following documents in support of exemption.

a) District Industries Centers (DIC)

b) Khadi and Village Industries Commission (KVIC)

c) Khadi and Village Industries Board

d) Coir Board

e) National Small Industries Corporation (NSIC)

f) Directorate of Handicraft and Handloom

g) Any other body specified by Ministry of MSME (MoMSME)

h) Udyog Aadhaar Acknowledgment/Udyog Aadhaar Memorandum/Udyam issued by MoMSME.

i) Startups firms as recognized by Department of Industrial Policy & Promotion (DIPP) is also exempted for depositing of EMD amount. Valid documents should be uploaded.

- The earnest money will be returned/refund to the unsuccessful tenderers after the tender is decided.

- EMD should remain valid for a period of 180 days beyond the final bid validity period. When the tenderer agrees to extend the validity of bid; he shall also extend the validity of EMD suitably.

16. In place of a Bid Security, bidders to submit a Bid Security declaration accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of time specified in the request for bids document from being eligible to submit Bids for contracts with the entity that invited the Bids.

17. In case the service provider requires any elucidation regarding the tender documents, they are requested to contact to the Administrative Officer, AIIMS Nagpur through e-mail: procurement@aiimsnagpur.edu.in on or before end date of clarification as per critical date sheet.

**Administrative Officer,
For and on behalf of Executive Director, AIIMS Nagpur.**

Other Terms & Conditions:

1. Performance Security Deposit: -

The Successful Contractor will be required to furnish equivalent to an amount @ **5%** of contract value as a performance security in the form of Insurance Surety Bonds, Account payee **Demand Draft, Fixed Deposit Receipt from a commercial bank, Bank Guarantee (including e-Bank Guarantee)** from a Commercial Bank or online payment in an acceptable form safeguarding the purchaser's interest in all respects duly pledged in the name of the "**The Director, AIIMS Nagpur**" payable at Nagpur within 30 days from the award of contract. Security Deposit shall be kept valid for a period of 60 days beyond completion of all the contractual obligations. The security deposit can be forfeited by order of this Institute in the event of any breach or negligence or non-observance of any condition of contract or for unsatisfactory performance or non – observance of any condition of the contract. In case, the successful bidder shows inability at any stage, after the contract is finalized and awarded for whatsoever reason(s), to honor the contract, the EMD/Performance Security deposited would be forfeited. Performance Security will be discharged after 60 days from the completion of contractor's performance obligations under the contract.

Forfeiture of Performance Security Deposit

If during the term of this contract, the contractor is in default of the due and faithful performance of its obligations under this contract, or any other outstanding dues by the ways of fines, penalties and recovery of any other amounts due to it, the AIIMS NAGPUR shall without prejudice to its other rights and remedies hereunder or the applicable Law, be entitled to call in, retain and appropriate the Performance Security. Nothing herein mentioned shall debar AIIMS NAGPUR from recovering from contractor by a suit or any other means any such losses, damages, costs, charges and expenses as aforesaid, in case the same shall exceed the amount of the Performance Security.

2. Contract Period: -

Duration of Contract: The duration of Contract for Hiring of ALS Ambulance at AIIMS, Nagpur shall be Two years, which may be extendable for another two years (one year + one year) at the same rate as well as same terms and conditions by mutually agreement of the direction of Executive Director AIIMS Nagpur.

3. Right of Acceptance: -

AIIMS, Nagpur reserves the right to accept or reject any or all bidder/tenders/quotations without assigning any reason there of and also does not bind itself to accept the lowest quotation or any tender.

4. Validity of the bids: -

The bids shall be valid for a period of **180 days** from the date of opening of the tender and no request for any variation in quoted rates and / withdrawal of tender on any ground by successful bidder(s) shall be entertained. This has to be so specified by the tenderer in the commercial bid which may be extended, if required.

5. Communication of Acceptance: -

AIIMS, Nagpur reserves the all right to accept or reject any or all bids without assigning any reasons. AIIMS, Nagpur also reserves the right to reject any bid which in its opinion is non- responsive/not-viable or violating any of the conditions/specifications without any liability to any loss whatsoever it may cause to the bidder in the process.

Canvassing in any form is strictly prohibited and the tenderers who are found of canvassing in any form are liable to have their tenders rejected out-rightly.

6. Breach of Contract: -

In case of breach of any terms and conditions as mentioned Agreement/Contract, the Competent Authority, will have the right to cancel the contract without assigning any reasons thereof and nothing will be payable by AIIMS, Nagpur. In that event the security deposit shall also stand forfeited.

7. Subletting of contract:

The firm shall not assign or sublet the contract or any part of it to any other person or party without having first obtained permission in writing of AIIMS, Nagpur, which will be at liberty to refuse if it thinks fit. The tender is not transferable. One tenderer shall submit only one bid.

8. Clarification of Offers: -

To assist in the analysis, evaluation and computation of the Bids, the Competent Authority, may ask Bidders individually for clarification of their Bids. The request for clarification and the response shall be in writing but no change in the price or substance of the Bid offered shall be permitted.

9. Right to call upon information regarding status of contract: -

The AIIMS, Nagpur will have the right to call upon information regarding status of contract at any point of time.

10. Terms of payment: -

- a) Monthly bills shall be submitted in Triplicate to the Administrative Officer, AIIMS, Nagpur along with duty slips duly signed by the user. Payment of any Govt tax or duty for plying the vehicles will be liability of the contractor. Parking & toll charges, if any, may be claimed on production of parking / toll slips.
- b) The Basic rates quoted are fixed. GST as per actual will be applicable and paid extra.

11. Award of Contract

AIIMS Nagpur will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has quoted the lowest price.

- i. Notwithstanding the above, AIIMS Nagpur reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.
- ii. The bidder whose bid is accepted will be notified of the award of contract by the AIIMS Nagpur prior to expiration of the bid validity period. The terms of the accepted bid shall be incorporated in the work order.

12. Arbitration: -

If any difference arises concerning this agreement, its interpretation or payment to be made there under, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to The Executive Director, AIIMS Nagpur to settle the dispute by Sole Arbitrator. Sole Arbitrator will be appointed by the Executive Director, AIIMS Nagpur. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The provision of Arbitration and Conciliation Act, 1990 and the rule framed there under and in force shall be applicable to such proceedings.

13. Force Majeure: -

If at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reason of any war, or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (Hereinafter referred to as events) provided notice of happenings, of any such eventuality is given by either party to the other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such on performance or delay in performance under the contract shall be resumed as soon as practicable after such an event may come to an end or cease to exist, and the decision of AIIMS, Nagpur as to whether the supplies have been so resumed or not shall be final and conclusive, provided further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days either party may, at his option terminate the contract.

14. Legal Jurisdiction: -

The agreement shall be deemed to have been concluded in Nagpur, Maharashtra and all obligations hereunder shall be deemed to be located at Nagpur, Maharashtra and Court within Nagpur, Maharashtra will have Jurisdiction to the exclusion of other courts.

15. Insolvency etc.:

In the event of the firm being adjudged insolvent or having a receiver appointed for it by a court or any other under the Insolvency Act made against them or in the case of a company the passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the firm failing to comply with any of the conditions herein specified AIIMS, Nagpur shall have the power to terminate the contract without any prior notice.

A. Scope of Work: -

1. Provision of Ambulance Low End with licensed drivers, registered Commercial vehicle on Hiring basis for running for AIIMS, Nagpur in Headquarters (Nagpur) or outside the headquarters.
2. Estimated initial requirement of the Ambulance will be as under:-

Sr. No.	Description	Monthly running in KM	No. of Vehicles
1	Advance Life Support (ALS) Ambulance with equipments	1500	01

It may be specifically noted that AIIMS, Nagpur shall place the above / any of the above order only as per the actual requirement from time to time. AIIMS, Nagpur reserves the right to increase or decrease the required quantity of services without any change in hiring charges of the offered quantity or other terms and conditions at the time of award of contract or at any time during the currency of the contract.

3. Duty hours will be **24*7*365 (24 hours a day/ 7 days a week/ 365 days a year)**.
4. Notice period for regular requirements will be one day in advance and telephonic/e-mail intimation shall be considered as notice. Normally, reporting place will be at the **AIIMS Medical College**, AIIMS Nagpur. However, actual place of reporting shall be specified by the users of vehicles.
5. Counting of distance will be from garage to garage but chargeable distance in this respect shall not be more than 5 kms in one round (Reporting to leaving).
6. The meter reading should tally the actual distance of run at any instant and the Administrative Officer, AIIMS Nagpur shall have full powers to check up the meter for its correctness and to take action accordingly. Each driver must maintain a log book. A daily record indicating time and mileage for each vehicle shall be maintained in a Log-Book of vehicle, which shall be submitted to the office of Administrative Officer, AIIMS Nagpur.
7. Vehicle should be in road worthy condition with neat and clean seat covers along with spare tyres, tools and kits for petty repairs and replacement of tyres. Seat covers required to be periodically washed and changed the cost of which shall be borne by the contractor.
8. The engagement and employment of drivers and payment of wages to them as per existing provisions of various labour laws and regulations is the sole responsibility of the contractor and any breach of such laws or regulations shall be deemed to be breach of this contract.
9. The contractor shall assign the job of driving of hired vehicles only to qualified experienced licensed drivers and also assume full responsibility for the safety and security of the officers/ officials as well as essential store items while running the vehicle by ensuring safe driving. AIIMS, Nagpur shall have no direct or indirect liability arising out of such negligent, rash and impetuous driving which is an offence under IPC and any loss caused to AIIMS, Nagpur have to be suitable compensated by contractor.
10. The contractor will provide Police Verification Certificate of each employee within a period of one month from the date of deployment.

11. The Cars will be kept neat and clean and in perfect running condition with shining body and clean interior with good upholstery. If condition of vehicles is not found satisfactory, they shall be returned for immediate replacement. If no replacement(s) is/are made in time, the Contractee shall have a right to hire vehicle(s) from local market, and cost so incurred towards this, shall be borne by the Contractor.
12. The contractor shall send the vehicle for periodical servicing at his own cost. AIIMS, Nagpur will not pay any mileage run for such servicing nor any deduction will be made for the duration involved in such servicing. The cost of lubricants, repairs, maintenance, taxes insurance, etc. will be borne by the contractor.
13. Regular checking of meter by the designated transport authority may be done by the contractor, and requisite certificate may be shown to the Administrative Officer, AIIMS, Nagpur as and when demanded.
14. The contractor / authorized representative and all the drivers should be equipped with round the clock communication facility (mobile etc.) with proper uniforms.

B. Eligibility criteria

1. Bidder should be recognized by the Department of Tourism, Govt. of India / State Govt. / Any other reputed public Institution/ Body or from a large organization of repute from Private Sector.
2. The bidder should own or have on lease sufficient vehicles should **not be older than 3 years from the date of manufacturing** & vehicles registered as commercial vehicles in their names or firm's name for use as commercial vehicles. The proof of ownership or lease holding should be produced along with the qualifying bid documents.
3. If vehicle is not commercially registered, approved contractor, shall get the vehicle commercially registered within 30 days from the signing of agreement and submit the proof to AIIMS, Nagpur so that award of work may be done. An undertaking in this regard is mandatory by the bidder.
4. The bidder must have successfully executed/completed similar Services, over the last three years i.e. the current financial year and the last three financial years: -
 1. Three similar completed services costing not less than the amount equal to **40% (forty percent)** of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to **50% (fifty percent)** of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to **80% (eighty percent)** of the estimated cost.
5. Average Annual financial turnover of related services during the last three years, ending 31st March of the previous financial year, should be at least (**₹ 12 lakhs**). Annual turnover Balance sheet & P/L Accountant of the agency, duly certified by Chartered Accountant with UDIN number for last three financial years (i.e. F.Y 2020-21, 21-22, 22-23) should be attached with bid.
6. The bidder shall also submit full details of the vehicles along with copy of the RC Book that can be assigned in their favour and shall give a clear declaration that the firm will be able to supply commercial vehicle should not be older than 2 years from the date of manufacturing.
7. The bidder should have experience of minimum period of 3 years for similar type of contract of supplying commercial vehicles /cars to Govt. organization or any large organization of repute.
8. The bidder shall not act as a broker for any other hire companies or any individual and the contract will be valid only if the company signing the contract supplies the vehicles themselves from their own fleet. The bidder will also ensure that they will not supply the vehicles to AIIMS, Nagpur which are either owned by employees of AIIMS, Nagpur or their near relatives.
9. That the vehicles provided to AIIMS Nagpur fulfill the norms prescribed by the Transport Department of Government of Maharashtra for hired vehicles.
10. Vehicles proposed to be provided in the technical bid, can be verified by the AIIMS Nagpur. Prior to opening of financial bids.

C) SPECIAL CONDITIONS OF CONTRACT: -

1. AIIMS, Nagpur proposes to hire Advance Life Support (ALS) Ambulance Qty-1 Nos. on monthly basis for use of AIIMS Nagpur on monthly rate basis.
2. **Rates may be quoted for 24*7*365 (24 hours a day/ 7 days a week/ 365 days a year).**
3. The above ALS Ambulances are to be hired on following basis:
 - A) **Monthly basis with two components to be paid separately.**
 1. Monthly fixed rent
 - B) **Kilometer basis:**
 1. Per kilometer basis for outside state journey.
4. AIIMS, Nagpur may without prejudice, to other rights under law or the contract provided get the hiring of vehicles done at the risk and cost of the contractor, in above circumstances.
5. The agency will be liable to provide vehicles during and beyond office hours on all working days. The agency shall also have to provide the vehicles in Sundays as well as other public holidays as and when required by the authority.
6. In case, the condition of vehicle is found unsatisfactory, it shall be returned for immediate replacement failing which, the authority shall have the right to hire a vehicle from the market and additional cost incurred by the authority shall be borne by the agency.
7. The liability under relevant sections of Motor Vehicle Act 1968 and IPC causing death or permanent liability developed in the vehicle supplied by the contractor, AIIMS, Nagpur shall have no responsibility whatsoever and will not entertain any claim in this regard under the provision of the law.
8. The contractor shall when called upon to do so, place at the disposal of AIIMS, Nagpur such number of vehicles as may be required although the number of vehicles so demanded may be more than the number of vehicles he is required to supply for the purpose of execution of the contract at same rate and terms and conditions. The number of such vehicles to be supplied extra will not be more than 25% of engaged vehicle at that point of time.
9. Bid will be awarded to the agency which quoted lowest consolidate price for all vehicles, however AIIMS, Nagpur reserves right to counter offer price to any of the prospective contractors against price quoted by the bidder.
10. The successful bidder has to constitute a contract on 100 rupees stamp paper within 7 days of the award of work.
11. The log book of monthly bills will be clearly filled by contractor, overwriting will not be accepted by the contractor.
12. The Contractor shall be fully responsible for theft/burglary, fire or any mischievous deeds by his drivers & the Contractor shall be directly responsible for any dispute arising between him and his drivers.
13. The Contractor shall be responsible for correct & timely payment of wages/salaries and other benefits and allowances to his driver that might become applicable under any Act or order of Govt., irrespective of any delay in payment at AIIMS Nagpur part. The Contractee shall have no liability whatsoever in this regard and the contractor shall indemnify the Contractee against all claims which may arise under the provision of various acts, Govt. Order etc.
14. The Contractor shall be responsible to insure compliance of the provision of all enactments, laws, rules and instructions in force and applicable thereto. The Contractor shall be liable to ensure compliance to the contract.
15. The Contractee will not, in any manner, be responsible for any act omission or commission of the drivers engaged

by the Contractor and no claim in this respect shall lie against the Contractee. If any such claim is made against the Contractee by any drivers of his heirs engaged/employed by the Contractor, which the Contractee is obliged to discharge by virtue of any statute of any provision of law and rules due to the mere fact of the drivers of the Contractor working at the office premises or otherwise, the Contractor will be liable to indemnify/reimburse the Contractee all the money paid in addition to the expenses incurred by him.

16. The Contractor shall provide valid pollution control certificates before engaging the vehicle.
17. The rates quoted shall be comprehensive including but not limited to wages to the driver, cost of oil, fuel, taxes, insurance. The Contractor shall solely be responsible for compliance of statutory and non-statutory requirements involved in providing the vehicle on monthly rental.
18. The contractor shall bear the cost of all the maintenance work of the vehicle provided. In case, the vehicle cannot be made available due to breakdown, inspection etc. the contractor shall make alternative arrangements to provide substitute vehicle of the same category failing which the amount born by the company to arrange a vehicle, will be recovered from the bill of the contractor.
19. No advance will be given for the service provided by the contractor and the payment will be made only on monthly basis on presentation of bill after statutory deductions such as Income Tax, others as applicable.
20. The meter indicating the kilometer should be accurate and in working condition as per the regulation of the Regional Transport Authorities concerned. The kilometer reading will be recorded at the office premises ie, kilometer at the time of going out of office and at time of returning to office. The odometer of the vehicle should be in working condition and in case any defect occurs, it shall be rectified within 3 days after making alternate arrangements to perform the work undertaken.
21. The tenderer should ensure that the drivers engaged are regular. The character and antecedent of the driver shall be verified and certified by the appropriate authority. The drivers of the vehicle should have good vision, should be well behaved and should hold valid driving license. In case the company decides to change the driver, the contractor should provide substitute immediately. The drivers engaged shall be of the age of 50 years or below. The contractor shall take Necessary Insurance coverage for the drivers engaged by him.
22. The rate finalized against the tender shall remain firm and valid for a period of Two years from the date of work order and no revision/escalation will be considered except in the case of increase or decline in fuel price.

D) Penalty: -

1. In case of break down, vehicles have to be replaced by other vehicle immediately (not more than one hour gap). In case of non-availability of suitable vehicle, a penalty of ₹ 500/- for the said break down shall be imposed in addition to deduction on pro-rata basis for the said period. Continuation of non-availability of suitable vehicle on another day shall construe to another break down, and will be liable to the penalty of ₹ 500/- and pro rata deduction. In case, occurrence of such break down exceeds three times in a month, a penalty of ₹ 3000/- per break down shall be imposed.
2. Non-availability of designated vehicles /replacement of such vehicles without prior notice during normal duty hours will also attract a penalty of ₹ 500/- per day. Denial / non- availability of vehicles during extra hours, will also attract a penalty of ₹ 500/.
3. Failure to provide vehicles continuously for a period of seven days will be treated as breach of contract and the Security deposit will be forfeited.
4. AIIMS, Nagpur may by giving one month's written notice and without compensation to the contractor terminate the contract if the contractor becomes unwilling, bankrupt or otherwise insolvent without affecting its right of action or remedy as hirer.

5. AIIMS, Nagpur may, without prejudice to any other remedy for breach of contract, terminate the contract in whole or in parts.
 - a) If the contractor fails to arrange the supply of any or all of the vehicles within the period(s) specified in the contract or any extension thereof granted by AIIMS, Nagpur.
 - b) If the contractor fails to perform any other obligation(s) under the contract.

PARTICULARS FOR PERFORMANCE GUARANTEE BOND

To be typed on Non-judicial stamp paper of the value of Indian Rupees of Two Hundred)
(TO BE ESTABLISHED THROUGH ANY OF THE SCHEDULED BANK/ NATIONALIZED BANK (WHETHER SITUATED AT NAGPUR OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT NAGPUR. BONDS ISSUED BY CO- OPERATIVE BANKS ARE NOT ACCEPTED)

To,

**The Director
All India Institute of Medical Sciences (AIIMS),
Plot No. 2, Sector-20, MIHAN, Nagpur-441108**

LETTER OF GUARANTEE

WHERE AS All India Institute of Medical Sciences (AIIMS) Nagpur (Buyer) have invited Tenders vide Tender No.....Dt.....for providing of. AND WHERE AS the

said tender document requires the service provider whose tender is accepted for providing the services of Hiring of Vehicles in response there to shall establish an irrevocable Performance Guarantee Bond in favour of “The Director, AIIMS Nagpur” in the form of Bank Guarantee for Rs [5 % (Five Percent) of the purchase value] which will be valid for entire contract period, the said Performance Guarantee Bond is to be submitted within 30 (Thirty) days from the date of Acceptance of the work order.

NOW THIS BANKHERE BY GUARANTEES that in the event of the said firm failing to abide by any of the conditions referred to tender document/work order/performance of the services. This Bank shall pay to All India Institute of Medical Sciences (AIIMS) Nagpur on demand and without protest or demur(Rupees.....).

This Bank further agrees that the decision of All India Institute of Medical Sciences (AIIMS) Nagpur (Buyer) as to whether the said firm has committed a breach of any of the conditions referred in tender document/ work order shall be final and binding.

We, (name of the Bank & branch) here by further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the firm and/or All India Institute of Medical Sciences (AIIMS) Nagpur(Buyer).

Not with standing anything contained herein:

- a. Our liability under this Bank Guarantee shall not exceed` (Indian Rupeesonly).
- b. This Bank Guarantee shall be valid upto.....(date) and
- c. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if AIIMS Nagpur serve upon us a written claim or demand on or before (Date), Claim period should be beyond six month from the date of validity i.e. (b) above.

This Bank further agrees that the claims if any, against this Bank Guarantee shall be enforceable at our branch office atsituated at..... (Address of local branch).

Yours truly,
Signature and seal of the Guarantor Name of the Bank:.....
Complete Postal Address:

Form – A

Declaration by the Bidder:

1. I/We have downloaded the tender from the internet site and I/We have not tampered/modified the tender documents in any manner. In case the same is found tampered/ modified, I/We understand that my/our offer shall be summarily rejected and I/We are liable to be banned from doing business with AIIMS Nagpur and/or prosecuted as per laws.
2. I/We have read and fully understood all the terms and conditions contained in Tender document regarding terms & conditions of the contract& rules and I/we agree to abide them
3. The bidder should not have been blacklisted before by any government organization/institute etc.
4. The bidder should not have been prosecuted by any court of law defaulter for any Bank/Financial organization etc.

Place:-

Date:-

(Signature of Bidder with seal)

Name :

Seal :

Address :

TECHNICAL QUALIFICATIONS AND DOCUMENTS TO BE ATTACHED WITH THE TECHNICAL BID

The following documents are required to be uploaded by the Bidder along with Technical Bid as per the tender document:-

1. Name & Address of the Tenderer Organization/ Agency with phone number, email and name and telephone/mobile number of contact person (On Letter Head).
2. State clearly whether it is Sole proprietor or Partnership firm or a company or a Government Department or a Public Sector Organization (On LetterHead).
3. Power of Attorney Authorization for signing the Bid documents in case of Partnership firm or a company or a Government Department or a Public Sector Organization & different person other than proprietor.
4. Bidder must have successfully executed/completed similar Services, over the last three years i.e. the current financial year and the last three financial years: -
 1. Three similar completed services costing not less than the amount equal to **40% (forty percent)** of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to **50% (fifty percent)** of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to **80% (eighty percent)** of the estimated cost.
5. Details about your agency, clearly indicating details of managerial, supervisory and other staff also indicate the number of muster roll staff available.
6. Valid and authenticated certificate from Department of Tourism, Govt. of India/ State, PSU / Any other reputed public Institution/reputed company /Autonomous or statutory Body/ Govt. Agency showing satisfactory performance of the firm. (Please attach attested copy)
7. Infrastructure capabilities (Particulars of the vehicle viz. type, make, model and registration number etc.)
8. Undertaking of the agency confirming the availability of adequate vehicle required for deployment at AIIMS Nagpur
9. Should be enclosed copy of PAN card.
10. Should be enclosed copies of returns of Income Tax for last three financial years (i.e. F.Y 2020-21, 21-22, 22-23).
11. Average Annual financial turnover of related services during the last three years, ending 31st March of the previous financial year, should be at least (**₹ 12 lakhs**). Annual turnover Balance sheet & P/L Accountant of the agency, duly certified by Chartered Accountant with UDIN number for last three financial years (i.e. F.Y 2020-21, 21-22, 22-23) should be attached with bid.
12. Please submit on company/firm letter head that: -
 - a) No case is pending the police against the Proprietor/partner or the Company (Agency). Indicate any convictions if any against the Company/firm/partner.
 - b) Proprietor/firm has never been blacklisted by any organization.
13. Duly filled Form–A.
14. Please enclosed self-attested copy of the following for offered vehicles
 - a) RC Book
 - b) Road Tax Paid Certificate

- c) Insurance Paid Certificate
d) Fitness Certificate
e) Pollution Certificate
f) All India Taxi Permit
15. The bidder should have their registered office / branch in Nagpur. If not, than undertaking (on letter head) for providing the same within 30 days from the award of work.
16. Please submit the documents of proposal to be deployed drivers as per tender documents with valid License, badge, Police Clearance Certificate form concerned Police Station & Traffic Police Station.
17. Acceptance of terms & conditions attached (Yes/No). Whether each page of NIT and its annexure have been signed and stamped.
18. Please submit the details of vehicles offered.

Sr. No.	Description	No. of Vehicles	Make
1	Advance Life Support (ALS) Ambulance with equipments	01	

19. List of similar work executed during the last 3 years.

Sr. No.	Location of the work & Name of organization	Contract amount (Rs.)	Contract Period	Name & Contact No. of the client

PRICE BID

Price bid in the form of BOQ _XXXX.xls

Technical Specifications for ALS Ambulance

- A. **Color:** There shall be no restrictions concerning the painted color of the ambulance.
- B. **Emblems and Markings:** All items in this section shall be of reflective quality and in contrasting color to the exterior painted surface of the ambulance.
1. There shall be a continuous green stripe, of not less than 8 cm on cab and 15 cm on patient compartment, to encircle the entire ambulance with the exclusion of the hood panel.
 2. Emblems and markings shall be of the type, size and location as follows:
 - a. Front: The word "AMBULANCE", minimum of 10 cm in height, shall be in mirror image (reverse reading) for mirror identification by drivers ahead, with a green "Star of Life", minimum of 8 cm height, to the left and right of the word "AMBULANCE." If vehicle design permits, there shall be a green "Star of Life" of no less than 30 cm in height on the front section of the patient compartment.
 - b. Side: Each side of the patient compartment shall have the green "Star of Life" not less than 30 cm in height. The word "AMBULANCE", not less than 15 cm in height, shall be under or beside each star. The name of the licensee as stated on their provider's license shall be of lettering not less than 8 cm in height.
 - c. Rear: The word "AMBULANCE", not less than 15 cm in height, and two green "Star of Life" emblems of not less than 30 cm in height.
 - d. Top (roof): There shall be a green "Star of Life" of not less than 60 cm in height as well as the individual provider's ambulance number (example: unit "23") of not less than 30 cm in height.
 3. Prior to private sale of ambulance vehicles to the public, all emblems and markings must be removed.

Inner Dimensions of the ambulance:

1. Minimum Patient Compartment Length: 2700 mm.
2. Minimum Patient Compartment Width: 1500 mm.
3. Minimum Patient Compartment Height: 1500 mm from floor to ceiling.

Patient cabin should have following features:

1. Properly ventilated patient cabin
2. Whether vehicle has reinforced suspension system for providing to patient a comfortable ride, free from external noise.
3. Adequate power supply arrangements including power backup for support power requirements of the Head lights, Tail lights and the power requirements of Medical equipments etc.
4. Adequate Patient Cabin space for patient (in comfortable position), at-least one attendant and two paramedics.
5. Complete flooring free of joints suitable for easy cleaning / scientific fumigation and treatment with disinfectants.
6. Two (at-least) superior quality Fans and sufficient Lighting arrangement.
7. Storage space for keeping Medical equipments and consumables required.
8. Siren and beacon as per approved norms of Government with at least 3 flashers on both sides of ambulance.

All ambulances will be required to be equipped with, but not limited to the following:

A. Minimum of two stretchers.

1. One multilevel, elevating, wheeled stretcher with elevating back. Two patient restraining straps (chest and thigh) minimum, at least two inches wide shall be provided.
2. One secondary patient transport stretcher, with a minimum of two patient restraining straps. Minimum acceptable stretcher is vinyl covered, aluminum frame, folding stretcher.

B. Suction Devices:

1. An engine vacuum operated or electrically powered, complete suction aspiration system, shall be installed permanently on board to provide for the primary patient. It shall have wide bore tubing.
2. A manual suction device, age and weight appropriate, with wide bore tubing and at least a six-ounce reservoir.

3. There must be an assortment of suction catheters (minimum of 2 each) on board. Sizes 6 fr, 8 fr, 10 fr, 16 fr, 18 fr. A rigid suction catheter (e.g. Yankaur) will also be carried. Minimum 2 each.

C. Bag Mask Ventilation Units.

1. One adult, hand-operated. Valves must operate in all weather, and unit must be equipped to be capable of delivering 90-100% oxygen to the patient.
2. One pediatric, hand-operated. Valves must operate in all weather and unit must be equipped to be capable of delivering 90-100% oxygen to the patient. Must include safety pop off mechanism with override capability.
3. One infant, hand-operated. Valves must operate in all weather and unit must be equipped to be capable of delivering 90-100% oxygen to the patient. Must include safety pop-off mechanism with override capability.
4. The following sized masks will be carried aboard all permitted ambulances to be used in conjunction with the ventilation units above, 0,1,2,3,4,5. Masks must be clear. Either the disposable or non-disposable types are acceptable.

D. Nonmetallic Oropharyngeal (Berman type)/ Nasopharyngeal Airways - adult, child and infant sizes. All airways shall be clean and individually wrapped.

1. Large adult
2. Med. adult
3. Large child
4. Child
5. Infant

E. "S" tube type airways may not be substituted for Berman type airways.

F. Oxygen Equipment.

1. Portable oxygen equipment: Minimum one 360 Liter capacity oxygen cylinder. Liter flow gauges shall be non-gravity, dependent (Bourdon Gauge) type. Additionally, when the vehicle is in motion, all oxygen cylinders shall be readily accessible and securely stored.
2. Permanent On-Board Oxygen Equipment: The ambulance shall have a hospital type piped oxygen system, capable of storing and supplying a minimum of 2400 liters of humidified medical oxygen.
3. Single use, individually wrapped, non-rebreather masks and cannulas in adult and pediatric sizes shall be provided (3 each).
4. A "no smoking" sign will be prominently displayed in the patient compartment.

G. Bite sticks commercially made. (Clean and individually wrapped).

H. Twelve sterile dressings (minimum size 5 inches x 9 inches).

I. Thirty-six each sterile gauze pads 4 inches x 4 inches.

J. Twelve each bandages, self-adhering type, minimum three inches by five yards. Bandages must be individually wrapped or in clean containers.

K. A minimum of four commercial sterile occlusive dressings, four inches by four inches.

L. Adhesive Tape, hypoallergenic, one, two and three inches wide.

M. Burn sheets, two, sterile.

N. Splints:

1. Pneumatic splints set of six with carrying case
2. Wooden splints

O. Spinal immobilization devices:

1. Spine board, at least 16 inches by 72 inches constructed of three-quarter inch plyboard or equivalent material and having at least three quarter inch runners on each side for lifting with appropriate straps. If

not equipped with runners, board must be designed so handholds are accessible even with gloves on.

2. Cervical collars to accommodate the infant, child, medium adult and large adult sizes. Collars must be manufactured of semi-rigid or rigid material.

3. Three, two inches by nine foot patient restraint straps.

4. Head immobilization device, commercially available or towel/blanket rolls.

P. Five each triangular bandages.

Q. Two blankets.

R. Bandage shears, large size.

S. Obstetrical kit, sterile. The kit shall contain gloves, scissors or surgical blades, umbilical cord clamps or tapes, dressings, towels, perinatal pad, bulb syringe and a receiving blanket for delivery of infant.

T. Blood pressure manometer, cuff and stethoscope.

1. Blood pressure set, portable, both pediatric and adult (non mercurial type).

2. Stethoscopes.

U. Emesis basin or commercially available emesis container.

V. Bedpan and urinal.

W. Two dependable flashlights /emergency light or electric lanterns, minimum size, two-D-cell or six volt lanterns.

X. Minimum of one fire extinguisher, CO2 or dry chemical or type ABC.

Y. Working gloves, two pair for each crewmember.

Z. Minimum of 1000 cc of sterile water or normal saline solution for irrigation.

AA. Automatic External Defibrillator (A.E.D.)

BB. Personal protective equipment (gloves, masks, gowns and eye shields).

CC. Protective head gear and eye protection devices (minimum two each) must be carried on each ambulance.

DD. At the option of the medical control the following equipment may be added:

1. Laryngoscope handle with batteries.

2. Laryngoscope blades, adult, child and infant sizes. Infant sizes shall be 0,1,2 (straight). In addition, a #2 curved blade will be carried.

3. Six disposable endotracheal tubes, sizes to be from 2.5-9.0 with at least one of each size available. An intubation stylette sized for the neonate patient shall also be available (6 fr.).

4. Dual Lumen or LMA airways, COPA, Combitube, age and weight appropriate.

5. Magill's Forceps.

Adult.

Pediatric.

Minimum Ambulance Rescue Equipment

The following additional items will be carried by ALS ambulance:

A. Hammer, one four pound with 15 inch handle.

B. One axe.

C. Wrecking Bar, minimum 24-inch (bar and two preceding items can either be separate or combined as a forcible entry tool).

D. Crowbar, minimum 48 inches, with pinch point.

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Online bidder Enrolment” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.
- 3) Number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are

required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 4) The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 5) The documents being submitted by the bidders would be encrypted using PKI encryption all techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener’s public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 6) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 8) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk number 0120-4200462, 0120-4001002.
