



अखिल भारतीय आयुर्विज्ञान संस्थान, नागपुर

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NAGPUR

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F. No. AIIMS/NGP/IT/24-25/NIQ/14

Dt. 14/Sept/2024

NOTICE INVITING QUOTATIONS

The Director, All India Institute of Medical Sciences, Nagpur invites quotations from the reputed supplier for Comprehensive Annual Maintenance Contract (CAMC) for DHCP Server at AIIMS Nagpur details are given below:

| Sr No. | Particular | Qty. | Unit Price (In Rs.) | Total Price without GST | GST @ % | Total Price with GST (In Rs.) |
|--------|--|---------|---------------------|-------------------------|---------|-------------------------------|
| 1 | CAMC proposal for One-year DHCP server, Microsoft windows server 2016 standard HPE Proliant DL380 Gen10 Processor Intel, Xeon, Silver4110CPU @2.10 installed memory (RAM) 63.33GB, total disk space 2235.34 GB | 01 Year | | | | |
| Total | | | | | | |

In Words Rs: _____ only/-

Note:


- Vendors are requested to submit detailed technical specification of quoted items along with brochures
- Quotation without technical specification and brochures will be strictly rejected.
- A compiled statement of technical specifications needs to be submitted along with quotation.

TERMS OF CONDITIONS:

- 1) All quotations to be submitted in the name of Executive Director, AIIMS Nagpur only. Quotations not addressed to Executive Director, AIIMS, Nagpur will not be opened and rejected summarily.
- 2) Rates of articles should be quoted per unit item without including GST.
- 3) Taxes leviable should be quoted separately.
- 4) **Liquidated Damages charges:** - In the event of the Vendor's failure to provide the CAMC for the specified duration as per the work order, Liquidated Damage charges will be deducted to the sum of 0.5% of the contract price of the delayed/undelivered, stores/services mentioned above for every week of delay or part their of a week, subject to the maximum value of the Liquidated Damages being not higher that 10% of the value of delayed services.

- 5) Servicing, maintenance and upkeep of the DHCP server at AIIMS, Nagpur for one year from the date of contract.
- 6) Replacement of the faulty equipment will be rectified or replaced within stipulated period and keeping the system functional 24*7*365 days of the year.
- 7) Response time within 30 minutes on telephone call and eight hours physical visit at site for rectification of fault at site.
- 8) The contractor should have sufficient spare parts to avoid downtime of the system.
- 9) Any defective components should be replaced by the contractor at no extra cost.
- 10) If the Server becomes non-functional and it remains down for 24 hours, the penalty at Rs.1000/- per day or part thereof will be imposed as per the terms and conditions subject to maximum 10% of work order value.
- 11) The decision of the Director, AIIMS, Nagpur will be final and binding in case of any ambiguity or arbitration.
- 12) During CAMC period, service personnel shall visit the consignee site i.e AIIMS, Nagpur at least once in 15 days or as per user requirement. Failing which the penalty will be imposed by the consignee.
- 13) The payment of CAMC charges will be made on quarterly basis after submission of satisfactory service report duly signed by the service provider and counter signed by the officer designated by the consignee i.e AIIMS Nagpur.
- 14) Performance bank guarantee (PBG) applicable for CAMC is to be submitted at start of the CAMC period shall be applicable between 3% as specified in the bid on total CAMC charges. The PBG submitted after award of contract shall remain valid till completion of CMS period plus 60 days beyond CAMC period. In case service provider fails to submit the PBG or does not provide services for the CAMC contract period, the PBG shall be forfeited
- 15) Bank details such as Account Number, IFSC Code etc. should be furnished so as to facilitate payment on line, if any.
- 16) Interested parties should submit their quotations in **sealed envelope with contact details on envelope (email id and mobile number)** in Dispatch Section at Admin Block at plot no.02, sector 20, SEZ MIHAN, All India Institute of Medical Sciences, Nagpur super scribing **“QUOTATION FOR COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR DHCP SERVER AIIMS NAGPUR WITH NUMBER OF NIQ”** on or before **2.0/09/2024** before 15.00hrs which will be opened on **2.1/09/2024**. Vendor should mention **full correspondence address with e-mail and contact number on the envelop.**
- 17) Rights to accept / reject any quotation rests with the AIIMS Nagpur.




Administrative Office
AIIMS, Nagpur
Rohan L. Bagde
Administrative Officer
AIIMS, Nagpur