



# अखिल भारतीय आयुर्विज्ञान संस्थान नागपुर

**ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NAGPUR**

Address: Plot No. 2, Sector 20, MIHAN, Nagpur– 441108

---

## **AIIMS Nagpur Hosts the First Edition of the Conclave on Best Practices among all AIIMS**

AIIMS Nagpur hosted a two-day Conclave on Best Practices from 13<sup>th</sup> to 14<sup>th</sup> June 2025 to share and deliberate on innovative and pioneering models in governance, hospital services, and academic and research excellence to be adopted and adapted by all AIIMS. The conclave was conceptualised by the Hon Minister of Health and Family welfare, Shri JP Naddaji, organised by the MOHFW and hosted by AIIMS, Nagpur. The conclave was chaired by Ms. Punya Salila Srivastava, Secretary, MOHFW, and co-chaired by Ms Ankita Mishra Bundela, Joint Secretary, PMSSY, MOHFW, GoI and witnessed participation from other senior officials of the Ministry of Health and Family Welfare, Executive Directors from all AIIMS including AIIMS Nagpur, Bhopal, Bhubaneshwar, Raipur, Gorakhpur & Rae Bareli, Kalyani, Deoghar & Patna, Jammu, Madurai, Dharbanga, Bilaspur & Rewari, Mangalagiri & Bibinagar, Awantipora, Guwahati as well as senior faculty and administrative representatives from AIIMS New Delhi, AIIMS Jodhpur and AIIMS Rajkot. The event also included deans, medical superintendents, and IT heads, ensuring broad institutional representation and collaborative engagement.

The conclave was conceived as a platform for all 23 AIIMS to come together, share successful best practices, and learn from one another's experiences in patient care, teaching, research, and hospital governance. The new AIIMS are in different phases of development and face different challenges but they all strive for the same goal of delivering high-quality, accessible healthcare. By creating space for collaboration, the conclave aimed to raise overall standards, improve efficiency, and inspire innovation. It was also designed to address and to sensitise the emerging risks like cyberattacks and preparedness for chemical or biological threats, making sure our healthcare institutions are not just excellent, but also secure and future-ready.

Hon'ble Union Minister of Health and Family Welfare, Shri J.P. Nadda addressed the gathering virtually. He commended AIIMS Nagpur for taking the lead in hosting the inaugural conclave and emphasized the importance of cross-institutional learning to enhance patient care, teaching, and governance. The conclave was inaugurated by Ms. Punya Salila Srivastava, Secretary, Ministry of Health and Family Welfare, who appreciated the opportunity to engage with the leadership of premier medical institutes and emphasized that AIIMS forms the backbone of India's healthcare vision.

Dr Prashant P Joshi, Executive Director of AIIMS Nagpur set the stage by welcoming all dignitaries to the inaugural Best Practices Conclave, marking it as a milestone event toward building a unified One-AIIMS ecosystem. He emphasized the importance of sharing and learning from each institute's developmental journey. A compendium of

best practices was compiled and shared for discussion and knowledge exchange. He expressed gratitude for the opportunity to host this landmark event.

The conclave featured intense discussions on the best practices focussed around the key themes of Governance and Patient Convenience, Hospital and patient Services, and Teaching-Learning / Research.

The session on best practices in Governance and Patient convenience began with Dr Prashant P Joshi, Executive Director AIIMS Nagpur explaining the various impactful measures taken by AIIMS Nagpur which has benefitted patients. He highlighted that AIIMS Nagpur has implemented fully outsourced state-of-the-art laundry services with “Barrier Washer” concept fully integrated into HMIS which has enhanced infection control and the customised, real time patient dietary services, ensuring high hygiene standards and efficiency with digital tracking via Hospital Information System. He informed that patient meals are freshly prepared in a modern kitchen under dietician supervision, with real-time diet planning through Hospital Information System. The status of post-mortem reports is now available online posted on the institution’s website, ensuring transparency and faster communication with police and families. He also stated that the Dharamshala near OPD has provided safe, low-cost accommodation and free meals provided by NGOs to over 22,000 patient relatives, easing their stay during treatment. These innovative practices were widely appreciated and recommended for adoption across other AIIMS. Other key practices recommended for wider adoption across AIIMS included AIIMS Deoghar’s Community hands only CPR Project and Hospital Mentorship Yojna, AIIMS Patna’s Electronic Scrap Disposal system, AIIMS Jodhpur’s Anesthesia Information Management System. AIIMS New Delhi’s SAHAS platform and SANTUSHT grievance redressal platforms were also highlighted.

Among the best practices related to hospital services, the Tele-SNCU (Special New born Unit) project of AIIMS Nagpur was presented. AIIMS Nagpur implemented a hub-and-spoke Tele–Special Newborn Care Unit (Tele-SNCU) model in Dharni, Melghat, enabling remote neonatal care, with training of nurses and teleconsultation. As a result, neonatal sepsis reduced by 60%, referrals to higher centres dropped by 27.6%, and neonatal mortality reduced at Dharni Melghat. The model is now being scaled to other districts like Gadchiroli and Nandurbar. The Lifestyle Intervention Clinic and Andrology Lab at AIIMS Nagpur were also highlighted. In addition, the Online Triage and Real-time Monitoring System presented by Dr Lt Gen Ashok Kumar Jindal, Executive Director of AIIMS Raipur was widely appreciated. The model uses a digital triage and real-time monitoring system to streamline emergency care delivery. All AIIMS were urged to adopt this model to strengthen emergency workflows across institutes. AIIMS Jammu Executive Director (Dr Shakti Kumar Gupta) presented the Patient Navigation system using a special mobile app inside the hospital to guide patients.

There were focused and insightful discussions on best practices in Teaching-Learning and Research. AIIMS Nagpur showcased its structured approach to curriculum monitoring and academic strengthening. Ongoing research initiatives addressing the tribal health disparities were presented, underscoring the institute’s commitment to regional relevance. AIIMS Nagpur also highlighted its unique academic offerings, including the Infectious Disease Modelling certificate course and MCH in Vitreoretinal Surgery. AIIMS Delhi’s presentation on the Student Advanced Resources and Learning Platform (SARAL) sparked meaningful dialogue, with participants expressing interest in replicating the

system across other AIIMS. AIIMS Jodhpur's innovative technique for cadaveric bone separation was also well received and appreciated.

The conclave concluded with words of appreciation by Ms. Ankita Mishra Bundela, Joint Secretary, PMSSY, Ministry of Health and Family Welfare, who thanked everyone and expressed that this event would be a recurring annual event. The Executive Director of AIIMS Nagpur and his team were lauded for their instrumental role in the successful execution of this pioneering initiative.

The Secretary, MOHFW, and the Joint Secretary also undertook hospital rounds to assess key functional areas and review ongoing initiatives, with a focus on enhancing patient care and institutional efficiency.

## List of Best Practices discussed at the Conclave

### **Best Practices Related to Governance and Patient Convenience**

AIIMS Nagpur: Efficient laundry services under the OPEX model, HMIS-integrated dietary services under the OPEX model, Dharamshala facility for patients' relatives

AIIMS Deoghar: Community Hands-on CPR Project and Hospital Mentorship Yojna

AIIMS Patna: Electronic Scrap Disposal

AIIMS Jammu: Governance manual and Patient assistance services

AIIMS Bhopal: Inventory Management System & Completing the Lifecycle from Procurement to Condemnation

AIIMS Jodhpur: Anesthesia Information Management System (AIMS)

AIIMS New Delhi: System for AIIMS Human Resource and Accounting Service (SAHAS) and Grievance Redressal System (SANTUSHT)

### **Best Practices Related to Hospital Services**

AIIMS Nagpur: Tele-SNCU Model reducing neonatal mortality in tribal areas, Lifestyle Intervention Clinic & Andrology Lab, Online Post-Mortem Report Status

AIIMS Gorakhpur: Health and Demographic Surveillance System at Rural Health Training Center

AIIMS Guwahati: Incident Reporting System

AIIMS Raipur: Online Triage and Monitoring in Trauma and Emergency and Piloting Digital Emergency Care

AIIMS Bhopal: Scaling-up potential of Healthcare Personnel to engage with the Community

AIIMS Patna: Adoption of Game & Play Therapy for Pediatric and Radiation Oncology wards

AIIMS Jodhpur: Model Early Intervention Centre for Neurodevelopmental Excellence, Centre of Excellence for Tribal Health

### **Best Practices Related to Teaching-Learning and Research**

AIIMS Nagpur: Procedure to strengthen and monitor Curriculum, Tribal Health Research in Central Vidarbha

AIIMS Jammu: Digital Library

AIIMS Jodhpur: Innovative Techniques for the separation of Bone from Human Cadavers

AIIMS New Delhi: Student Advanced Resources And Learning Platform (SARAL)

## Photographs



Participants at the First edition of the Conclave on Best Practices hosted by AIIMS Nagpur



Ms. Punya Salila Srivastava, Secretary, Ministry of Health and Family Welfare discussing with Executive Directors from various AIIMS in India during the conclave



Ms. Punya Salila Srivastava, Union Secretary, Ministry of Health and Family Welfare and Ms. Ankita Mishra Bundela, Joint Secretary, PMSSY, Ministry of Health and Family Welfare along with Dr Prashant P Joshi, Executive Director, AIIMS, Nagpur and the Organizing Team.