



अखिल भारतीय आयुर्विज्ञान संस्थान, नागपुर

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NAGPUR

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Ph.No.0712-2352089

Notice Inviting Tender

**“Supply, Installation, Testing & Commissioning of 500 Mbps
Internet Leased Line connection on Fibre (1:1) Connectivity
with RF link as a backup”**

At

All India Institute of Medical Sciences, Nagpur

CRITICAL DATE SHEET

Ref. No	AIIMS-NAG/IT/500Mbps/OTE/25-26/01
Published Date	23/02/2026 at 17.00 Hrs
Bid Document Download / Start Date	23/02/2026 at 17.05 Hrs
Pre-Bid Meeting Date	26/02/2026 at 15:00 Hrs
Bid Submission Start Date	27/02/2026 at 09.00 Hrs
Bid Submission End Date	26/03/2026 at 15.00 Hrs
Bid Opening Date	27/03/2026 at 15.00 Hrs

DISCLAIMER

This tender is not an offer by the All India Institute of Medical Sciences, Nagpur, but an invitation to receive offer from bidders/firm/agency etc. No. contractual obligation whatsoever shall arise from this tender process unless and until as formal contract is signed and executed by duly authorised officers of AIIMS, Nagpur with the selected bidder/firm/agency.

Tender documents may be downloaded from institute's web site www.aiimsnagpur.edu.in (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app>

TENDER NOTICE for Tender for Supply, Installation, Testing & Commissioning of 500 Mbps Internet Leased Line connection on Fibre (1:1) Connectivity with RF link as a backup

1. E-tenders in Two Bids (Technical & Financial) basis are invited on behalf of the Director, All India Institute of Medical Sciences, Nagpur from interested and eligible manufacturer or their authorised distributors/dealers, for providing Supply, Installation, Testing & Commissioning of 500 Mbps Internet Leased Line connection on Fibre (1:1) Connectivity with RF link as a backup for 1 Years (one year and extension of further two years subject to yearly performance review). Manual Bids shall not be accepted.
2. The complete bidding process is online. Bidders should be in possession of valid digital Signature Certificate (DSC) for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. For any assistance for e-bidding process, if required.
3. Tenderer/Contractor/Bidders are advised to follow the instructions provided in the 'Instructions to the Contractors/Tenderer/Bidders for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>.
4. **Manual Bid shall not be accepted in any circumstances.**
5. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
6. Hard Copy of original technical bid, Earnest money deposit and tender fee etc. must be delivered to AIIMS, Nagpur on or before last date/time of Bid Submission as mentioned above. The bid without EMD and tender fee will be summarily rejected. The scanned copy of the EMD and Tender fee should be attached in the technical bid.
7. The tender shall be submitted online in two part, viz., technical bid and financial bid. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.

The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.

8. Any future clarification and/or corrigendum(s) shall be communicated through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app> or AIIMS, Nagpur website: www.aiimsnagpur.edu.in. The bidders are required to regularly check the website to know about any/all such corrigendum(s) as only these bids, taking care of such corrigendum(s) shall be considered for finalisation of the tender.
9. Bidder should necessarily enclose a covering letter mentioning a summary of applied document with proper numbering. Secondly, bid should also attach a compliance sheet as per specification mentioning that they are complying with all specifications or have any variation.
10. The pre-bid conference would be held on 26/02/2026 at 03.00 PM in the office of Tender Opening Room, AIIMS, Nagpur. All firm's representative who are attending the pre-bid meeting, shall produce an authorization letter from their firm on the firm's letter head. They are required to put their query in writing before the committee and submit the same in writing on its letter head.
11. All the duly filled/completed pages of the tender should be given serial /page number on each page and signed by the owner of the firm or his Authorized signatory. In case the tenders are signed by the Authorized signatory, a copy of the power of attorney/authorization may be enclosed along with tender. A copy of the terms & conditions shall be signed on each page and submitted with the

technical bid as token of acceptance of terms & conditions. Tender with unsigned pages/incomplete/partial/part of tender if submitted will be rejected out rightly.

12. Any omission in filling the columns of Financial Bid form (Schedule of Rates) shall debar a tender from being considered. Rates should be filed up carefully by the tenderer. All corrections in this schedule must be duly attested by full signature of the tenderers. The corrections made by using fluid and overwriting will not be accepted and tender would be rejected.

13. **EMD/Bid Security:** -Earnest Money Deposit (i.e. **Rs.21,240/-**) to be deposited in the form of Account Payee Demand Draft/FDR/Bankers Cheque BG (including e-Bank Guarantee). In the case of EMD is submitted in the form BG the same need to essentially linked to SFMS by issuing bank for verification. Scanned copy to be enclosed with technical bid. It is also clarified that the bids submitted without earnest money will be summarily rejected. The Demand Draft/FDR/Bankers Cheque or BG (including e-Bank Guarantee) may be prepared in the name of “**Director, AIIMS, Nagpur**”. The EMD (Demand Draft/FDR/Bankers Cheque or BG (including e-Bank Guarantee) or any exemption certificate) must reach at Dispatch Section, Ground Floor Administrative Block, Plot No.2, Sector-20, MIHAN, Nagpur prior to opening of tender as per the critical data mentioned in the tender document. -No request for transfer of any previous deposit of earnest money or security deposit or payment of any pending bill held by the AIIMS Nagpur in respect of any previous supply will be entertained. Tenderer shall not be permitted to withdraw his bid or modify the terms and condition thereof. In case the tenderer fails to observe the comply with stipulations made herein or backs out after quoting the rates, the aforesaid amount of earnest money will be forfeited. -Tenders without Earnest Money will be summarily rejected. -No claim shall lie against the AIIMS Nagpur is respect of erosion in the value or interest on the amount of EMD.

- a) The Public Sector undertaking of the Central/State Govt./MSEs/MSME/Registered with Central Purchase Organization are exempted from furnishing Earnest Money along with tender, subject to submission of its valid proof.
- b) The firms Registered with DGS & D/SSI and any approved source of Centre/States Govt. are not exempted from furnishing Earnest Money in so far as this institute is concerned.
- c) Earnest Money deposited with AIIMS, Nagpur in connection with any other tender enquiry even if for same/similar material / Stores by the tenderer will not be considered against this tender.
- d) The bidders who fail to submit the Udyam Registration number shall not be able to avail benefits available to MSE's.

14. The bid security (EMD) without interest shall be returned to the unsuccessful bidders after finalization of contract with successful bidder.

15. Bidders are not allowed to submit more than one bid for the same/similar tendered item else all his bids shall be cancelled thereby making him disqualified in addition to the forfeiture of the EMD.

16. EMD should remain valid for a period of 45 days beyond the final bid validity period. When the tendered agrees to extend the validity of bid, he shall also extend the validity of EMD suitability.

17. The EMD/PBG shall be forfeited if successful bidder fails to supply the goods/equipment/service in stipulated time or fails to comply with any of the terms & conditions of the contract or fail to sign the contract.

18. The bid shall be valid and open for acceptance by the competent authority of AIIMS Nagpur for a period of **90 (Ninety)** days from the published date of opening of the tenders and no request for any variation in quoted rates and / withdrawal of tender on any ground by bidders shall be entertained. The unilateral withdraw at any stage will cause forfeiture of EMD in addition to any remedy that the purchaser may have under the law.

19. To assist in the analysis, evaluation and computation of the bids, the Competent Authority, may ask bidders individually for clarification of their bids. The request for Clarification and the response shall be in writing but no change in the price or substance of the bid offered shall be permitted.

20. After evaluation, the work shall be awarded normally to the Agency fulfilling all the conditions of the contract and who has quoted the lowest rate as per financial bid after complying with the all the Acts / provisions stated / referred to for adherence in the tender.
21. The successful bidders have to execute a contract on Indian non judicial stamp paper of Rs.100/- (Rupees one hundred only) within twenty-one (21) days from the date of award of this tender in his favour and also required to furnish the Security Deposit @ 5% of contract value in the form of FD/BG/TD/CD for three months extra of the contract period from any Nationalised/Schedule bank duly pledged in favour of AIIMS, Nagpur & payable at Nagpur only. The EMD deposited by successful bidder may be adjusted towards Security Deposit as demanded above after its validation for the required period. If the successful bidder fails to furnish the full security deposit or difference amount between Security Deposit and EMD within 21 (twenty-one) days after the issue of Letter of Award of Work, his bid security (EMD) shall be forfeited and award of tender in suppliers' favour automatically stands terminated at his cost & liability, unless time extension has been granted by AIIMS, Nagpur.
- 22. The competent authority of AIIMS, Nagpur reserves all rights to accept or reject any/ all tender(s) without assigning any reason.** It can also impose/relax any administrative term and condition/specifications of the tender enquiry after due discussion in pre-bid conference. This will be communicated and shown over the website of the Institute. No representation will be considered after pre-bid meeting and bidders may ensure its queries only in pre-bid meeting. AIIMS, Nagpur also reserves the right to reject any bid which in his opinion is non-responsive or violating any of the conditions/specifications without any liability to any loss whatsoever it may cause to the bidder in the process.
23. Tender must be submitted on the prescribed Tender Form otherwise tender will be cancelled straightway.
24. The tender form is not transferable.
25. Canvassing in any form is strictly prohibited and the tenderers who are found canvassing are liable to have their tenders rejected out rightly.
26. It is required by all concerned, namely the Bidders/Suppliers, as the case may be to observe highest standard of ethics during the procurement and execution of this Tender.
27. Installation at consignee's site should be free of cost immediately on arrival of equipment at consignee's site.
28. In case the services supplied are not in conformity with the standard given in tender and the supplies are found defective at any stage these services shall immediately will be taken back by the supplier and will be replaced with the tender quality services, without any delay. The competent authority reserves all rights to reject the services if the same are not found in accordance with the required description / specifications and liquidates damages shall be charged in addition to the cost of re- tender. The supplier is required to provide the demonstration of equipment at AIIMS premises to the AIIMS representatives for its evaluation as per the specification & desired functionality standard.
29. In case the bidder on whom the supply order has been placed, fails to make supplies within the delivery schedule and the purchaser has to resort risk purchase, the purchaser (AIIMS, Nagpur) may recover from the tender the difference between the cost calculated on the basis of risk purchase price and that calculated on the basis of rates quoted by tenderer. In case of repeated failure in supplying the Internet Leased Line services the supply order may be cancelled and bid security deposit will be forfeited.

30. Where the specifications are as per tenderer's range of services the tenderer's offer should mention that the services meet all specifications as per the tender enquiry and if there are improvements/deviations the same should be brought out on separate Letter Head of the firm. It would be discretion of the competent authority of the institute to accept or reject such deviations which are not in accordance with our required specifications as given below the financial bid.

31. Tenderer must provide evidence of having supplied in Government Sector of at least Rs. 5 Lakh of supply of Internet Leased Line in the ratio of 1:1 for Tender value in the last three years together (i.e 2023, 2024 & 2025) and the copy of the same should be uploaded.

32. The bidder should be registered and should have average annual turnover of at least Rs.50 Lakhs in the last three financial years (i.e. FY 2022-23, 23-24, 24-25) duly certified by CA with UDIN Number. Copies of authenticated balance sheet for the past three financial years (i.e. FY 2022-23,23-24, 24-25) should be uploaded with tender documents.

33. Relaxation in Prior Turnover and Experience: - The procuring entity reserves it right to relax the condition of prior turnover and prior experience for start-up/Micro and Small enterprises subject to meeting the quality & technical specifications. The decision of the procuring entity in this regard shall be final.

- a. The tender document must be accompanied by copy of PAN, Certificate of firm/company registration, GST Registration Certificate.
- b. In case of bidder falls under Section 44AD/44ADA/44AE of Income Tax shall be required to submit turnover certificate verified by Chartered Accountant with UDIN Number with his Registration number issued by Institute of Chartered Accountants of India.
- c. In case of supplier is an Indian Agent, the firm can submit copies of purchase orders issued in favour of firm (As the payment is made through LC directly to foreign manufacturer and equipment payment does not exist in the book of account of the supplier) in support to its turnover whatever amount is getting short.
- d. There will be relaxation on turnover on case to case basis for Start-up firms registered by Government of India under Start-ups scheme as per orders of Ministry of Commerce, Government of India.

34. Sample/demonstration: - In case, the services required prior services demonstration, tenderer will have to perform demonstration of the services to the competent authority of the institute, the bidder will have to born all the for the same. Non-performing demonstration will disqualify the bidder in the technical bidding process and financial bid of the bidder will not be opened.

35. Eligibility criteria for bidders:

Bidders meeting following criteria shall only be eligible for submitting bid. Bidders who fail to meet the below mentioned applicable criteria, their bid shall not be considered for evaluation.

The bidder must be a company registered under The Companies Act, 1956.

The bidder should have executed minimum of five orders for commissioning of Internet Based Leased line of 500 Mbps or above in last three years with RF in any PSU/Govt Institute.

The bidder should be registered with TRAI as Class A Internet Service Provider for providing internet bandwidth service in India.

The bidder shall have 24 X 7 X 365 support service for Internet connectivity and a web-based MIS tool with dedicated escalation matrix.

36. Objectives: - The objective of this tender is for Supplying, Installing, Commissioning and Maintenance of Internet Leased Line for one year and extension of further two years subject to yearly performance review, if the performance of the selected bidder is not found satisfactory then AIIMS NAGPUR at its discretion may terminate the contract. The bidder should analyse the Internet Leased Line requirement at AIIMS NAGPUR. Subsequently, the bidder needs to submit the detailed installation and commissioning plan for Internet Leased line across AIIMS NAGPUR. Following is the minimum scope but not limited to it:

- a. As the primary BSNL fibre and the NKN fibre through RailTel are already available, operators other than BSNL and RailTel are eligible to participate in the tender.
- b. The bidder shall provide 500 Mbps (1:1), uncompressed, unshared & scalable internet connectivity to AIIMS NAGPUR Head Office building.
- c. The last mile connectivity to the IT server room must be through fibre. Vendor will lay down the cable underground, Wireless P2P will also be provided to ensure uninterrupted internet to IT server room. In case of fibre cut or any other issue this wireless P2P provision will provide hassle-free internet to institute.
- d. AIIMS NAGPUR shall provide the space and power supply for internet Leased line connectivity.
- d. Any other equipment including Routers/Modems/Converters/ Fibre/ Mux etc. which is required to commission the Internet connectivity shall be the responsibility of the bidder.

37. Bidder shall offer the following services:

- a) Provisioning of minimum 16 static IP address in the pool of /28 to AIIMS NAGPUR (Ipv4
- b) and Ipv6 subnet)
- c) IP addressing scheme, IP addresses, Passwords & Security Settings, Configuration details.
- d) Complete set-up documentations giving details of the network diagrams.
- e) Configuration of access through the required client interface for designated AIIMS NAGPUR staff in bidder portal. So that the staff can check the status of call requests, link availability, link performance, etc.
- f) 24 x 7 x 365 support centre with toll free call facility and interactive MIS portal for Bandwidth availability and performance check on 24 x 7 x 365 basis throughout the contact period. This should also include regular scheduled preventive maintenance services.
- g) Providing necessary reports about service performance to AIIMS NAGPUR on a monthly basis as desired by AIIMS NAGPUR.
- h) Any supplies and services which might not have been specifically mentioned in this TENDER but are necessary for the installation; testing, commissioning, performance or completeness of the order shall be provided/ made available as per the time schedule for smooth and efficient operation and maintenance of the system.

38. Acceptance Tests

At the discretion of AIIMS NAGPUR, acceptance test will be conducted by the bidder on installed Internet Leased Line connectivity at the AIIMS NAGPUR site in the presence of the officials of AIIMS NAGPUR. The tests will check for trouble-free operation of the complete network for ten consecutive days apart from physical verification and testing. There shall not be any additional charges payable by AIIMS NAGPUR for carrying out this acceptance test. AIIMS NAGPUR will take over the network on the successful completion of the acceptance test.

39. Completeness of Installation & Commissioning

The installation and commissioning will be deemed as incomplete if any component if any of the hardware, software etc. or any documentations is not delivered or is delivered but not installed and/or not operational or not acceptable to AIIMS NAGPUR after acceptance testing/examination. Also, the bidder shall have to supply all necessary accessories along with the supplied goods, appropriate licences, device drivers, data sheets and documentation which may be required, whether mentioned or not mentioned in the TENDER scope, for successful acceptance of the quoted equipment to AIIMS NAGPUR.

T = Date of Award of Contract

Sr. No.	Service	Activity Task	Timeline
1	Internet Leased Line 500 Mbps	Complete Supply, Installation, Testing & Commissioning of 500 Mbps Internet Leased Line connection (1:1) with last mile connectivity on Fibre along with RF connectivity as a backup at AIIMS Nagpur location as per requirement	T + 30 days

Each deliverable shall be deemed to complete only after proper due diligence and acceptance by AIIMS NAGPUR.

For every hour of delay in problem resolution, non-performance penalty of 0.5% of total contract value shall be applied and deducted.

40. Force Majeure: Any failure or omission to carryout of the provisions of this supply by the supplier shall not give right for any claim by supplier and purchaser to one against the other, if such failure or omission arise from an act of God which shall include all acts of natural calamities from civil strikes compliance with any statistics and or requisitions of the Government lockout and Strikes, riots, embargoes or from any political or other reasons beyond the suppliers control including war (whether declared or not) civil war or state of incarceration provided that notice of the occurrence of any event by either party to the other shall be within two weeks from the date of occurrence of such an event which could be attributed to force majeure. Any delay due to Force Majeure will not be attributable to the either of the parties.

41. If a Force Majeure situation arises, the ISP shall promptly notify the client in writing of such conditions and the cause thereof. Unless otherwise directed by the client in writing, the ISP shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The client may terminate this contract, by giving a written notice of minimum 30 days to the ISP, if as a result of Force Majeure, the ISP being unable to perform a material portion of the services for a period of more than 60 days.

42. The successful Bidder shall at all times agree to indemnify and keep indemnified the purchaser against all losses, damages which may arise in respect of action/inactions of such Bidder or breach of any term of this tender by such Bidder. All claims regarding indemnity shall survive the termination of the contract with such Bidder.

43. Liquidated damage/demerge: - The time for the date of delivery/ dispatch stipulated in supply order shall be deemed to be the essence of the contract and if the supplier fails to deliver or dispatch any consignment within the period prescribed for such delivery or dispatch in the supply order, liquidated damages may be deducted from the bill @ 0.5% per week subject to maximum of 10% of the value of the delayed goods or services under the contract. The competent authority of the institute may also cancel the supply at the cost & liability of the supplier. In such a case, bid security of the supplier shall stand forfeited. The supply of equipment must be in single consignment, inclusive of all parts & accessories in adherence to the specification so as to make the equipment fully functional at the time of the installation. No installation repeat shall be signed in case of absence of any part as per the specification.

44. Legal Jurisdiction: -The Courts at Nagpur/ Maharashtra alone and no other Court will have the jurisdiction to try the matter, dispute or reference between the parties arising out of this tender/supply Order/contract.

Applicable Law:

45. The contract shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such Commercial dealings / processing.

46. Any disputes are subject to exclusive jurisdiction of Competent Court and Forum in Nagpur/Maharashtra, India only.

47. Except as otherwise provided under this Contract for immediate termination of the Contract, in the event of a disputes which may be arising out of the execution of the tender contract, the matter will be referred to the Deputy Director (Administration). Appeal against the decision of the DDA will lie to the Director, AIIMS Nagpur and his decision shall be final and binding upon both the parties.

48. At the time of awarding the contract, the purchaser reserves the right to increase or decrease up to twenty-five (25%), the quantity of goods (round of to next whole number) without any change in the unit price and other terms & conditions quoted by the bidder.

I / We hereby accept the terms and Conditions given in the tender

(Signature & Stamp of the bidder)

Note- Please sign each page of document including terms & conditions & tender

(B) Financial terms and conditions

1. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
2. Rates quoted should be inclusive of all applicable taxes, packing, forwarding, postage and transportation charges at for AIIMS Nagpur (Site of installation/Use). Rates should be mentioned both in figures and in words.
3. The supplier has to submit a notarised affidavit on Indian Non-Judicial Stamp Paper of Rs.10/- that the bidder has not quoted the price higher than previously supplied to any government Institute/Organisation/reputed Private Organisation or DGS&D rate in recent past. Therefore, if at any stage it has been found that the supplier has quoted lower rates than those quoted in this tender; the Institute (the purchaser) would be given the benefit of lower rates by the Supplier and any excess payment if any, will become immediately payable to the AIIMS, Nagpur. If such affidavit is not submitted, tender will be out rightly rejected. (Part of technical bid)
4. Payment terms
 - a) Onetime payment would be made for actual supply/Installation taken and no claim in this regard should be entertained.
 - b) Quarterly payment will be done for the bills received duly certified by IT Department.
 - c) Quarterly Bill submitted by vendor should have detailed usage of Bandwidth & Data by AIIMS Nagpur from respective network. No bills will be accepted without having data usage details.
 - d) Three copies of supplier's invoice showing contract number, good description, quantity, unit price and total amount.
 - e) Where there is statutory requirement for tax deduction at source, such deduction towards income tax and other tax as applicable will be made from the bills payable to supplier at rates as notified from time to time.

Penalty, if any, as per the SLA defined in tender shall be adjusted against the quarterly payment.

5. Service Level Agreement

The successful bidder has to comply with below mentioned SLAs to ensure adherence quality, security and availability of service.

The bidder should provide adequate tools required to capture the data for SLA verification and will submit the SLA report on quarterly basis to AIIMS Nagpur. Based on the SLA MIS shared by the bidder the final penalty would be calculated on quarterly basis.

In case of down time, the vendor will make provision of alternate network connectivity from any another ISP.

Vendor will provide MRTG access.

Sr. No.	Service	Uptime Service	Latency (in milliseconds)	Packet Drop
1.	Internet Leased Line	99%	<=325	<=1%

*Internet uptime for all location will be calculated on monthly basis with 24 (Hours) x 7 x 365 availability.

Sr.No.	Downtime (Monthly Basis)	Downtime (Monthly Basis) * Penalty for Downtime of Internet Leased Line (Extension of the service period with no-additional cost to AIIMS Nagpur)
1	1 to 2%	5 days
2	2 to 3%	10 days
3	3 to 5%	15 days
4	>5%	30 days

If during the assigned contract period the downtime exceeds more than 5% for consecutive three four months then AIIMS NAGPUR has right to terminate contract and blacklist the bidder on non-performance. The extension period for the entire contrast period will be extended only after the initial contact period is expired.

6. L1 Clause: L1 firm will be decided on the basis of Total Price by the firm.

NO DEMURRAGE / WHARFAGE CHARGES WILL BE PAYBALE BY THE INSTITUTE UNDER ANY CIRCUMSTANCES. NO ADVANCE PAYMENT WILL BE PAYABLE FOR CUSTOM CLEARANCE/ FREIGHT/INSURANCE ETC

Note: In case of any dispute regarding award of tender, decision of AIIMS Administration would be final.

I / We hereby accept the terms and Conditions given in the tender

(Signature & Stamp of the bidder)

Tender for Managed Leased Line 500 Mbps Connectivity for Backup, AIIMS, Nagpur

CHECKLIST

The Bidder should ensure that the followings/documents are enclosed along with the Bidding documents:

TECHNICAL BID (scanned copy should be uploaded)

Sl. No.	Particulars	Attached (Yes/No)	Page No	Remark
1	Name, full Address, telephone/mobile number, Email ID of the manufacturer and their authorized dealers/distributors/Agency.			
2	Specify your firm/company is a manufacturer/ authorised dealer/ distributor/ Agency.			
3	Whether the signature on each page of the tender document and other relevant documents has been made by the bidder or not. (Signature on each page of tender document and other document is necessary)			
4	Name, Address & designation of the authorized person(s) (Sole proprietor/partner /Director)			
5	Clarification/declaration of Power of Attorney/authorization for signing the bid documents (It is not required in case of sole-proprietorship.)			
6	PAN No. (Please attach scanned copy)			
7	GST/VAT/Service Tax Registration Number. (Please attach copy)			
8	<p>Turnover</p> <p>a) Please attach balance sheet (duly certified by Chartered Accountant with UDIN Number) for last three (3) years (Attach copy of annual minimum turnover which should not be less than Rs.50 lakhs (Rupees fifty lakhs only) duly certified by the Chartered Accountant)</p> <p>b) The bidder falls under Section 44AD/44ADA/44AE of Income Tax Act shall be required to submit turnover</p> <p>c) certificate verified by Chartered Accountant with his Registration number issued by Institute of Chartered Accountants of India.</p> <p>d) Indian Agent can submit its copy of POs of LC cases, in support of its amount getting short in required turnover.</p> <p>e) Start-ups may submit its Start-up Registration for consideration (Relaxation in turnover can be considered as the case may be, subject to fulfilment of other conditions. However, it will not be mandatory)</p>			
9	Please provide a notarised affidavit on Indian Non-Judicial stamp paper of Rs. 10/- in the format given in Annexure-1 that you have not quoted the price higher than previously supplied to any government Institute/Organisation/reputed Private Organisation or DGS&D/GeM rate in last two years. If you don't fulfil this criterion, your tender will be out rightly rejected.			
10	Please submit a notarised affidavit on Indian Non-judicial stamp paper of Rs. 10/- in the format given in Annexure- 2 that no case is pending with the police			

	against the Proprietor/firm/partner or the Company (Agency). Indicate any convictions in the past against the Company/firm/partner.			
11	Please declare that proprietor/firm/company has never been blacklisted/debarred by any organization. An oath certificate to this effect may be enclosed on Rs.10 notarised Indian Non-Judicial stamp paper in the format given in Annexure- 3			
12	Please submit a notarised affidavit for miscellaneous declarations on Indian Non-Judicial stamp paper of Rs. 10/- in the format as given in Annexure- 4.			
13	Have you previously supplied these items to any government/ reputed private organization? If yes, attach the relevant poof.			
14	Please submit two performance certificates from your two different customers to whom you have supplied such type of equipment in previous 3 years			
15	Acceptance of terms & conditions attached (Yes/No). Please sign each page of terms and conditions as token of acceptance and submit as part of tender document with technical bid. Otherwise your tender will be rejected			
16	Document showing a registration with TRAI as Class A Internet Service Provider for providing internet bandwidth service in India			
17	Please submit 5 Orders from earlier clients for successful implementation of Leased lines Internet access in previous 3 years			
18	Bid Security/EMD amount of Rs. 21,240/- in the form of DD/FD/BG or UDYAM registration Certificate as per NIT document, if EMD exempted.			

Price Bid

Price Bid Price in the form of BOQ_XXXX .xls

Technical Specifications for Supply, Installation, Testing & Commissioning of 500 Mbps Internet Leased Line connection on Fibre (1:1) Connectivity with RF link as a backup

SCOPE OF WORK Tender for Supply, Installation, Testing & Commissioning of 500 Mbps Internet Leased Line connection with RF connectivity backup

- a) To provide 500 Mbps Internet leased line connectivity on uncompressed, unshared leased line (Optical Fibre Cable) (1:1) at AIIMS Nagpur on rental basis with last mile connectivity.
- b) This include installation, Testing & Commissioning & maintenance of the complete link initially for one year from the date of installation, which can be extended on the basis of satisfactory services provided on year to year basis with mutual consent and rates, terms & conditions mutually agreed at the time of extension. The connectivity will be through dedicated Internet leased line with last mile connectivity services.
- c) The hardware and software required for the establishment of fully functional leased lines will be provided by the bidders on rental basis. The minimum guaranteed bandwidth required from the Bidder is 500 Mbps for the leased line as well as RF backup.
- d) The vendor shall supply and install the equipment required for provisioning of the required links at OPD & IPD Building and integrate and test systems to meet AIIMS requirement.
- e) Within one week after receipt of PO, the vendor has to submit the detailed project schedule with proper timelines and resource deployment. The same shall also cover the requirement from AIIMS side.
- f) Any changes that is needed to be carried out in the existing setup shall be carried out after approval by the competent authority of AIIMS. The same shall be informed in advance so as to plan the downtime/impact to the end users. The work shall be carried out as per AIIMS compliance and requirements communicated to the vendors from time to time.
- g) Vendors shall ensure that the proposed solutions/components/services are as per applicable regulations in India. The vendor shall be responsible for implementing and maintaining the implemented solutions/services as per applicable regulations in India.
- h) Vendors shall submit architectural design of link built-up. The links must not be overlapped with other existing Internet links to AIIMS.

Tender for Managed Leased Line 500 Mbps Connectivity for Backup”

For
AIIMS, Nagpur

Chapter-II (Schedule of requirements & EMD)

Table-I

Details of items and EMD

The following items manufactured by Indian/International firms of repute are required.

Sr.No.	Item	EMD
1	Tender for Managed Leased Line 500 MBPS	21,240/-

Technical Specifications:

Sr No	Specifications	Compliance Yes/No
1	Router should have 4 no built-in gigabit Ethernet ports-1000mbps (i.e; Gig Ethernet Electricals). All ports required in routed mode.	
2	Router to support IPv4 & 6	
3	Router to support dynamic routing protocols like BGP, OSPF, RIP etc.	
4	Router to support IP SLA feature, ACL, NAT etc.	
5	Router to support latest SNMP version	
6	Router to support WAN throughout up to 1 Gbps	
7	Routers should support software upgrades	
8	All necessary SFP's, interfaces, connectors, patch cords (if any) & licences must be delivered along with the router from day one.	

Price Bid

Price bid in the form of BoQ in excel format only.

Sr. No.	Item Name	Price (in Rs)	GST (%)	Total Price (in Rs)
1.	One-time cost Supply Installation Testing and Commissioning of Internet Connectivity Backup			
2	Annual Recurring Charges			

In case two or more agencies are found to have quoted the same rates, Director, AIIMS, Nagpur shall decide about the Agency to which the offer shall be granted based on the report of maximum experience (in years) of the firm in Central Government Hospital/ Central Autonomous Institutions of National importance.

Declaration by the Bidder:

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves to abide by them.

- a. Under no circumstances should financial bid be put in Technical Bid document, else his tender will be summarily rejected.
- b. No other charges would be payable by Client.
- c. There would be no increase in rates during the Contract period except provision under the terms and conditions.

Place:

(Signature of Bidder with seal)

Date:

Name:
Address:
Phone No (O):
Fax No. (O):
E-mail:

**NOTARISED AFFIDAVIT
(On Rs. 10/- Non-Judicial Stamp Paper)**

TENDER NO.

I, undersigned (name).....(designation)....., duly authorised representative of (name of Proprietorship/Firm/Company/Agency) hereby undertake, affirm, confirm and declare that-

Proprietorship/Firm/Company/Agency has not quoted price in this Tender higher than one at which goods/services were previously supplied to any government Institute/ Organisation/ reputed Private Organisation or DGS&D rate in last two years. If at any stage it is found that the firm (bidder) has quoted lower rates to any Govt./ Private Institute, Bidder shall be liable to payback access value to AIIMS Nagpur. AIIMS Nagpur further reserves right to impose suitable penalty shall be made by AIIMS Nagpur.

Undersigned, on behalf of Proprietorship/Firm/Company/Agency does hereby solemnly declare and affirm that the above declaration is true and correct in all respects and we hold responsibilities for the same. No part of it is false and nothing has been concealed. Any false/incorrect submission shall make Proprietorship/Firm/Company/Agency as well as undersigned personally liable for all civil/criminal obligations including complaint to police and other authorities.

Deponent Signature:

Name:

Designation:

Aadhaar No:

Email Id:

Mobile No:

Landline No:

Fax No:

Address:

(Copy of Authorisation Letter from Proprietorship/Firm/Company/Agency enclosed)

**NOTARISED AFFIDAVIT
(On Rs. 10/- Non-Judicial Stamp Paper)**

TENDER NO.

I, undersigned (name).....(designation)....., duly authorised representative of..... (name of Proprietorship/Firm/Company/Agency) hereby undertake, affirm, confirm and declare that-

No criminal case is pending with the Police against our Proprietorship/Firm/Company/Agency or any of its authorized signatories.

Undersigned, on behalf of Proprietorship/Firm/Company/Agency does hereby solemnly declare and affirm that the above declaration is true and correct in all respects and we hold responsibilities for the same. No part of it is false and nothing has been concealed. Any false/incorrect submission shall make Proprietorship/Firm/Company/Agency as well as undersigned personally liable for all civil/criminal obligations including complaint to police and other authorities.

Deponent Signature:

Name:

Designation:

Aadhaar No:

Email Id:

Mobile No:

Landline No:

Fax No:

Address:

(Copy of Authorisation Letter from Proprietorship/Firm/Company/Agency enclosed)

**NOTARISED AFFIDAVIT
(On Rs. 10/- Non-Judicial Stamp Paper)**

TENDER NO.

I, undersigned (name).....(designation)....., duly authorised representative of (name of Proprietorship/Firm/Company/Agency) hereby undertake, affirm, confirm and declare that-

Proprietorship/Firm/Company/Agency has never been blacklisted/ debarred by any organization.

Undersigned, on behalf of Proprietorship/Firm/Company/Agency does hereby solemnly declare and affirm that the above declaration is true and correct in all respects and we hold responsibilities for the same. No part of it is false and nothing has been concealed. Any false/incorrect submission shall make Proprietorship/Firm/Company/Agency as well as undersigned personally liable for all civil/criminal obligations including complaint to police and other authorities.

Deponent Signature:

Name:

Designation:

Aadhaar No:

Email Id:

Mobile No:

Landline No:

Fax No:

Address:

(Copy of Authorisation Letter from Proprietorship/Firm/Company/Agency enclosed)

Annexure- 4**NOTARISED AFFIDAVIT
(On Rs. 10/- Non-Judicial Stamp Paper)**

TENDER NO.

I, undersigned (name).....(designation)....., duly authorised representative of
 (name of Proprietorship/Firm/Company/Agency) hereby undertake, affirm, confirm and declare that-

1. Undersigned is fully competent and authorised from Proprietorship/Firm/Company/Agency to make this Affidavit to bind such Proprietorship/Firm/Company/Agency.
2. All details/information/documents furnished by Proprietorship /Firm/ Company/Agency in bid document is true and correct.
3. Proprietorship/Firm/Company/Agency is fully solvent and legally/financially competent to perform terms and conditions of Tender.
4. Proprietorship/Firm/Company/Agency is duly registered under various relevant government notifications and all dues have been paid as on date.
5. Proprietorship/Firm/Company/Agency hereby agrees and fully understands that notwithstanding anything contrary contained in Tender document and without prejudice to any of the rights or remedies of AIIMS Nagpur, AIIMS Nagpur shall be entitled in its sole discretion to determine that a bidder is to be disqualified at any stage of the process and its participation in Tender process and/or its Technical Proposal and/or Financial Bid dropped from further consideration for any reasons.

Undersigned, on behalf of Proprietorship/Firm/Company/Agency does hereby solemnly declare and affirm that the above declarations are true and correct in all respects and we hold responsibilities for the same. No part of it is false and nothing has been concealed. Any false/incorrect submission shall make Proprietorship/Firm/Company/Agency as well as undersigned personally liable for all civil/criminal obligations including complaint to police and other authorities.

Deponent Signature:

Name:

Designation:

Aadhaar No:

Email Id:

Mobile No:

Landline No:

Fax No:

Address:

(Copy of Authorisation Letter from Proprietorship/Firm/Company/Agency enclosed)

Undertaking

1. I/We have read and understood the contents of the Tender and agree to abide by the terms and conditions of this Tender.
2. I/We shall supply the items of requisite quality and quantity at given rate in timely manner.
3. I/We also confirm that in the event of my/our tender being accepted, I/we hereby undertake to furnish within 15 days, Bank Guarantee/ Performance Security after the issue of Purchase Order, as applicable, in the format to be provided by AIIMS Nagpur in addition to execution of a Contract as pre-condition for obtaining the supply orders.
4. I/We further undertake that none of the Proprietor/Partners/Directors of the firm was or is Proprietor or Partner or Director of any firm with whom the Government have banned /suspended business dealings. I/We further undertake to report to the AIIMS Nagpur immediately after we are informed but, in any case, not later 15 days, if any firm in which Proprietor/Partners/Directors are Proprietor or Partner or Director of such a firm which is banned/suspended in future during the currency of the Contract with you.
5. I/We undertake that the information given in this tender are true and correct in all respect and I/We hold the responsibility for the same.

(Signature of the Bidder)

Name:

Designation with Seal of the Firm:

AUTHORIZATION FORM

To

The Administrative Officer,
All India Institute of Medical Sciences
Nagpur

Dear Sir,

TENDER: _____.

We, _____, who are established and reputable manufacturers of _____, having factories at _____ and _____, hereby authorize M/s. _____ (name and address of agents) to bid, negotiate and conclude the contract with you against Tender No. _____ for the above goods manufactured by us.

We hereby extend our full guarantee and warranty as per the conditions of tender contract for the goods offered for supply against this tender by the above firm.

The authorization is valid up to _____

Yours faithfully,

(Name)
For and on behalf of M/s. _____

(Name of manufacturers)/Principal.

BANK GUARANTEE FORM FOR PERFORMANCE SECURITY

(To be typed on Non-judicial stamp paper of the value of Indian Rupees of Five Hundred)
(TO BE ESTABLISHED THROUGH ANY OF THE SCHEDULED BANK (WHETHER SITUATED AT NAGPUR OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT NAGPUR. BONDS ISSUED BY CO-OPERATIVE BANKS ARE NOT ACCEPTED)

To

The Director
All India Institute of Medical Sciences (AIIMS) Nagpur
Plot No 2, Sector 20 MIHAN,
Nagpur-441108

LETTER OF GUARANTEE

WHEREAS _____ (Name and address of the supplier)
(Hereinafter called "the supplier") has undertaken, in pursuance of contract no _____
dated _____ to supply (description of goods and services)(herein after called " the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract:

AND WHEREAS we have agreed to give the supplier such a bank guarantee:

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of. _____ (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or additional to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid till such time to cover two months beyond the warranty period from the date of Notification of Award.

i.e upto _____ (indicate date)

Yours truly

(Signature with date of the authorised officer of the bank)

Name and designation of the officer

Seal, name & address of the bank and address of the branch

Form-A**PARTICULARS FOR REFUND OF EMD TO SUCCESSFUL/UNSUCCESSFUL BIDDER
RTGS/National Electronics Fund Transfer (NEFT) Mandate Form**

1	Name of the Bidder	
2	Permanent Account No (PAN)	
3	Particulars of Bank Account	
	a) Name of the Bank	
	b) Name of the Branch	
	c) Branch Code	
	d) Address	
	e) City Name	
	f) Telephone No	
	g) NEFT/IFSC Code	
	h) RTGS Code	
	i) 9 Digit MICR Code appearing on the cheque book	
	j) Type of Account	
	k) Account No.	
4	Email id of the Bidder	
5	Complete Postal Address of the Bidder	

INSTRUCTIONS FOR ONLINE BID SUBMISSION:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Online bidder Enrolment” on the CPP Portal which is free of charge.

As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.

Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.

Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / email in case there is any corrigendum issued to the tender document.

The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

Bidder should consider any corrigendum published on the tender document before submitting their bids.

Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.

Please note the Number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG Tender No.:
.....

Formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.

Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

The documents being submitted by the bidders would be encrypted using PKI encryption all techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128-bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key

Further this key is subjected to asymmetric encryption using buyers/bid opener’s public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid Tender No.:
.....

summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk number 0120-4200462, 0120-4001002.